

# American Messaging Return Policy

## Satisfaction Guarantee

You may terminate service for any reason within 30 days of activation without incurring an early termination fee. You will be responsible for all applicable fees, prorated access charges, taxes or other charges that accrued to your account through the termination date and equipment return date.

## Return Policy

You may return or exchange any or all of your paging equipment for any reason within 30 days of purchase. You must return the equipment intact with all components (holster, battery, instructions, etc.). All components must be in like-new condition.

You must call the contact number stated on your customer receipt (or packing list) to make arrangements for the return of your equipment. Please also include the pager return form available at the bottom of the page.

At our discretion, we may decline your return or exchange, or charge you a fee, if you do not return all items or if items you return are damaged or require service.

If you return and we accept your equipment within this period, we will refund your equipment purchase price. All cash or check transactions will be refunded by check. Checks take a minimum of four to six weeks for processing. Credit card transactions will be refunded to the credit card account used for the initial transaction.

All returns should be mailed to:

511 S. Royal Lane  
Coppell, Texas 75019

If you would like an ARS label please go to , our self service application.

[Click here](#) to download pager return form.